



asiaemall.com

Shipping & Delivery

Our Delivery cut-off time is on 12pm during business day.

Processing day : 1-2 working days

We will update daily shipment status every business day before 8.00p.m. Buyers will be informed via email once we update.

When your shipment arrives:

When you receive your shipment, please open and inspect merchandise on the same day as delivered. Try on any wearable items and if there are issues please contact us immediately.

Package / Merchandise that arrived damaged in transit must be reported to us the same day. Please have the delivery driver make a note if the package they deliver shows signs of damage before signing for it.

Shipping Details:

- Item will be shipped after payment received.
- Via Nationwide Express/Skynet/Ninjava and Others Delivery Services/Pos Laju.

After you have successfully placed your order and receive invoice from our store, our Customer Service team will conduct a verification process.

Estimated Delivery Date:

By Delivery Services :

- Peninsular Malaysia: Next 3 to 7 working days from delivery day
- East Malaysia: Next 5 to 10 working days from delivery day

Tracking Number :

- We will update the tracking number at the Asiaemall order between 7pm to 9pm on the delivery day.
- Please take note that most courier system is not updated online instantly, we advise you to check after 24 hours after receiving the tracking number.